Undercover Boss Worksheet

1. What is the company featured in this episode of Undercover Boss?

2. List 3 good professional activities that the CEO/president learned about their company by going undercover.

3. List areas of the organization that needed professional improvement.

4. Why is it important for the leader of an organization to gain an understanding of all aspects of the company’s operation?

5. What changes will the CEO/president implement after going undercover in their business?