

Residents should only be calling 3-1-1 to report storm debris, structural flooding, or tree debris (a separate report must be made for each one). You can contact 3-1-1 by calling 713-837-0311. If you are beginning to make repairs to your home, please ensure the appropriate permit has been obtained from the [Houston Permitting Center](#).

- All electrical work requires a permit and must be completed by a licensed electrical contractor. For questions, contact Electrical Inspections at (832) 394-8860.
- Permits are not required for the installation or replacement of thermostats and grills that are part of the HVAC system. Permits are required for all other mechanical work. For questions, contact Mechanical Inspections at (832) 394-8850.
- Permits are not required to replace bathroom or kitchen faucets, ballcocks or water control valves, garbage disposals, or water closets. Permits are required for all other plumbing work, including sinks. For questions, contact Plumbing Inspections at (832) 394-8870.

For homes located in the floodplain, you must contact the Floodplain Management Office prior to making any repairs at (832) 394-8854. For information on flood damage repair requirements, visit floodplain.houstontx.gov. The Houston Permitting Center Main Office is located at 1002 Washington Avenue, Houston, Texas, 77002 and open Monday through Friday between the hours of 8:00 a.m. to 5:00 p.m. Applications can be routed from the Kingwood Satellite Office to the Main Office for customers not wanting to drive, but the process will be greatly expedited if the customers are informed beforehand of the Flood Department's requirements and expectations.

Other Resources:

- Greater Houston Red Cross: 1-866-526-8300
- United Methodist Church Disaster Assistance (Cleaning supplies available): 281.358.2137
- Humble Area Assistance Ministries: mdgarrison@haaministries.org