



Three Ways to Enter a IT Service Ticket

1. Send an Email: support@humbleisd.net

THIS IS THE EASIEST WAY TO REQUEST ASSISTANCE

In your email subject line, please be sure to include:

SCHS - the room number - Issue

Example: SCHS - Room 1029 - Projector Not Working

In the body of your email, please be as detailed as possible
with regards to the issue.

2. Calling the Humble ISD IT Service Desk: [x8255](tel:x8255) or [281-641-8255](tel:281-641-8255)

The Help Desk is now staffed
6 am till 6 pm
Monday thru Friday

3. Through Self-Service Portal: <https://my.humbleisd.net>

